



July 2025

Delay in Infectious Serology Testing

Due to an unexpected analyser failure on Monday, followed by a delay in the shipment of required parts from Sydney due to cancelled freight flights, the following tests are currently unable to be processed at Pathlab:

- Anti-TPO antibodies
 - CMV serology
 - EBV serology
 - Hepatitis B serology
 - Hepatitis A serology
 - Hepatitis C antibody
 - HIV serology
 - Rubella IgG
 - Syphilis screen
 - Toxoplasma serology
- HIV screen and hepatitis B surface antigen (HBsAg) are still available at one of our other laboratories and will be automatically tested for needlestick/BBFE requests only.
 - We will provide an update with the expected resumption of service once we have confirmation that freight is able to leave Sydney. The repair itself is anticipated to be straightforward, so at this stage it could be Friday at the earliest, otherwise early next week.
 - In the meantime, if you have samples with any of the above tests pending and the results are required urgently, please email immunology@pathlab.co.nz with the patient NHI, sample date, and which tests are urgent. We can arrange for these to be tested at Waikato Hospital or prioritise them when processing the backlog after the analyser is fixed.

We apologise for the disruption of service. Once we are back on-line, we will work to catch up on the backlogged samples as quickly as possible.

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Dr. Michael Addidle, Clinical Microbiologist

CLINICAL UPDATE